

FAQ: Cultural Competency MIMM

Q. I completed the registration questions on the OMH website. How do I begin the Cultural Competency MIMM?

A. Read the "Curriculum Introduction" paying careful attention to:

- The overview of the CLAS Standards and Themes.
- The background information about the cases, physicians, and patients introduced in the modules.

Work through the contents of the modules, beginning with any theme you choose. Each theme includes three modules. You must complete the modules in sequential order and you must complete each individual module in the following order:

1. The Case
2. Self-Exploration
3. Learning Points
4. Further Exploration
5. Other Perspectives

If you attempt to jump ahead to a different section without completing a required task, you will receive a message that tells you the section that you must complete before moving forward.

Q. If I exit the module prior to completing, will my data be saved?

A. No, if you are participating in this course and you leave your computer idle for 45 minutes or more, the system will automatically end your session by logging you out. If this happens while you are filling out a form or answering a test, you will lose your answers and the system will prompt you to log-in again. This time limit is imposed to prevent someone else from clicking or submitting something to an 'open Web session' if you step away from your computer.

Q. If I have the Cultural Competency Methods in Medicine Module in progress, how do I resume the module on the HS website?

A. To resume the module, first login to the HHS website (<https://cccm.thinkculturalhealth.hhs.gov/>). Once logged in, click on "My Progress" link which is located in the left hand side of the screen. This will display a screen showing the 3 modules and where you are in the process.

Q. Are any study materials available for the Cultural Competency Methods in Medicine Module?

A. There are not any specific study materials available for the module. However, you may access references and further reading material provided by HHS. Numerous links to useful resources can be found throughout the modules. Once you are in a module, links will appear as appropriate for a particular page.

Q. I already completed the Cultural Competency Methods in Medicine Module. Why is it not showing as completed on my "Track Your Progress" page?

A. The ABFM does not receive notification from HHS. If you have completed the module, please fax a copy of the completion certificate to 859-335-7501 ATTN: Debbie Medley. After submitting the completion certificate to us, please allow 2-3 weeks for this to be processed and appear on the "Track Your Progress" page.

Q. What if I forget my login information for the HHS website? Can the ABFM retrieve that information?

A. The ABFM does not have access to your login information for the HHS website. However, you can retrieve your Login Name and password from the HHS website. Visit <https://cccm.thinkculturalhealth.hhs.gov/> and click on "Forgot Your Password?". Enter the email address you have registered on the HHS website.

Q. Are Continuing Education Credits offered for completing the Cultural Competency MIMM?

A. You may apply for nine (9) credit hours for completing the module. If you apply for the course with Continuing Education Credits, then you will need to indicate the organization you would like these to apply for: AAHE; AAPA; APhA; NCQA; MLA. The credit types available for this course are: CEU/CE; CHES; CME; CNE Contact Hours; Contact Hours; None. You should choose CME.

Q. On the HHS website, I found two courses listed as Unified Health Communication: one with Continuing Education Credits and one without credits. Will either one of these modules qualify as the Cultural Competency MIMM?

A. Yes, you may complete either the "Unified Health Communication 100 (no Continuing Education Units Offered)"

or the "Unified Health Communication 101 (with Continuing Education credits)." However, you should use the 101 course to be sure that your completion certificate indicates your CME credits.